



Code of Conduct

Our Commitment

Our organisation is committed to creating a safe, inclusive, respectful, and nurturing environment for all children, families, staff, and volunteers. This Code of Conduct outlines the standards of behaviour expected when engaging in any of our activities, sessions, events, or outings.

1. Expectations for Staff and Volunteers

All staff and volunteers are expected to:

Safeguarding and Safety

- Always prioritise the safety and wellbeing of every child.
- Follow all safeguarding policies and procedures.
- Report any concerns about a child's welfare promptly and appropriately.
- Maintain appropriate professional boundaries with children and families.

Respect and Inclusion

- Treat all children and families with dignity, respect, and cultural sensitivity.
- Promote equality and challenge discrimination in any form.
- Use positive, supportive language always.
- Value and encourage diverse forms of communication.

Professional Conduct

- Arrive on time and be prepared for sessions.
- Dress appropriately for working with children.
- Work collaboratively with colleagues and families.
- Maintain confidentiality, sharing information only when necessary and in line with safeguarding guidance.

Positive Role Modelling

- Model respectful communication and behaviour.
 - Encourage kindness, patience, and cooperation.
 - Promote a calm and welcoming atmosphere.
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2. Expectations for Parents and Carers

We ask all parents and carers to:

- Supervise their children appropriately during sessions unless otherwise agreed.
 - Treat other families, staff, and volunteers with respect.
 - Always use appropriate language and behaviour.
 - Raise concerns in a constructive and respectful manner.
 - Support a positive, inclusive and non-judgmental environment.
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3. Expectations for Children and Young People

Children are encouraged to:

- Be kind and respectful to others.
- Share equipment and take turns.
- Use safe hands and feet.
- Listen to adults and follow instructions to keep everyone safe.
- Try their best and communicate in ways that feel comfortable to them.

We understand that children are still learning. Behaviour will be managed with patience, understanding, and positive guidance.

4. Unacceptable Behaviour

The following will not be tolerated:

- Bullying, discrimination or harassment.
- Aggressive, threatening or abusive behaviour.
- Inappropriate physical contact.
- Damage to property or equipment.

Appropriate action will be taken if this Code of Conduct is breached.

5. Our Shared Responsibility

Creating a safe and supportive community is everyone's responsibility. By attending or participating in our activities, all staff, volunteers, parents, carers, and children agree to uphold this Code of Conduct and contribute to a positive environment where every child can thrive.