

WELCOME TO MY CHILD HAS A SPEECH DELAY CIC (MCHASD)



My Child Has a Speech Delay CIC was established in June 2024 to support families of children with speech delays and Special Educational Needs and Disabilities (SEND).

We host inclusive stay & play sessions in Croydon, providing a safe, judgement-free space where children can be themselves. Each session includes engaging activities designed to encourage creativity and self-expression. We also organise day trips and outings, giving families the opportunity to create special memories and enjoy meaningful experiences together.

MCHASD is run by three dedicated SEND mums who are passionate about supporting our community. We work hard to keep everything running smoothly and to ensure families are informed about new and exciting events. We kindly ask for patience and understanding at times, as we balance running the organisation alongside work, parenting, and everyday life.

1 Our Growth

Our growth over the past six months has been incredible. We now have over 250 members in our community WhatsApp group, have organised several successful family outings, and our last three stay and play sessions have completely sold out. While we are proud of this progress, we recognise that as a growing organisation there may occasionally be challenges. We truly value your feedback and welcome your thoughts so we can continue improving and adapting our events to best meet your needs.

2 Volunteer With Us

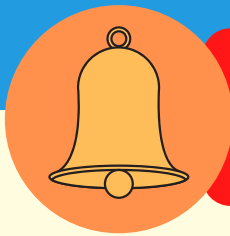
Due to our rapid growth, we are currently looking for volunteers to help support and supervise our events. If you are interested, please complete the volunteer form on our website. Volunteers receive free entry to stay and plays, expenses covered, and become an MCHASD VIP Member.

3 Children MUST be supervised

We are also excited to share that we are moving to a larger venue for our stay and play sessions. The new space includes multiple rooms, a large outdoor area, and additional activity zones to enhance your experience. As always, we kindly remind parents and carers that children remain their responsibility at all times. This helps ensure our events run smoothly and that everyone has a safe and enjoyable experience.

4 Our MCHASD Community

Thank you for your continued support. We look forward to continuing to grow and support our wonderful MCHASD community.



ATTENTION!

My Child
Has A
SPEECH
DELAY
CIC

YOUR CHILD'S SAFETY MATTERS TO US

At **My Child Has A Speech Delay CIC**, your child's safety and wellbeing is at the heart of everything we do.

We understand that children with speech delays or additional needs may not always find it easy to express themselves — which is why we take extra care to create a space where every child feels safe, supported and understood.

How We Keep Children Safe

All staff and volunteers are DBS checked and trained in safeguarding
A Designated Safeguarding Lead (DSL) is present and available
Children are always supervised in a safe, secure environment
We follow clear procedures if we ever have a concern about a child
We work in line with UK safeguarding guidance

Supporting Children with Additional Needs

We recognise that:
Some children may be non-verbal or have limited speech
Behaviour is often a form of communication
Our team is trained to:
Be patient and attentive
Use simple language and communication support
Notice changes in behaviour or emotions

Working Together with Parents

We believe safeguarding works best when we work together:
Parents/carers are always kept informed where appropriate
We ask for consent around photos and information sharing
You are welcome to speak to us at any time if you have concerns

If You Ever Have a Concern

If you are worried about any child during one of our sessions or events, please speak to a member of our team straight away.
You can also contact our Designated Safeguarding Lead at any time.

Our Promise

We are committed to making sure every child feels safe, valued, and included — even when they don't yet have the words to tell us how they feel.

www.mchasd.co.uk

VOLUNTEER ROLES & SUPERVISION REMINDER

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Our volunteers are here to support the smooth running of the session by:

- Welcoming families and checking attendees in
- Helping set up and tidy activity areas
- Supporting with general guidance during activities
- Creating a safe, calm, and inclusive environment

Please note:

All children must be supervised by their parent/carer at all times and must not be left unattended. Our volunteers are not able to provide 1:1 supervision.

If you have any concerns or need support during the session, please don't hesitate to speak to a member of the team – we're always here to help.

Thank you for your understanding and for helping us keep everyone safe!

www.mchasd.co.uk
Info@mchasd.co.uk
contact@mchasd.co.uk
07566 259 657
007510 953 884



EVENT RULES

1

Be mindful & kind to others.
We are judgement free.

2

Please supervise your children
at all times & dispose of
rubbish in the bin.

3

A small selection of snacks
will be available. Please
provide your own if your
child has allergies, as we
cannot take responsibility.

4

Kindly refrain from taking any
resources aside from leaflets.

5

Demonstrate respect towards
others and their belongings.



DAY TRIP RULES



Respect & Group Conduct

All members must respect families, staff and volunteers. Group chat posts should be relevant and free of spam unless approved by admins.



Arrival & Timekeeping

Please arrive on time for trips and events. Late arrival may mean you miss entry and we cannot delay start times.



Tickets for Immediate Family Only

Tickets are for immediate family only. They are non-refundable and cannot be shared, transferred or resold without admin approval.



Sharing Photos & Memories

Please share any photos or videos in the group that you are willing to share to help secure more opportunities for our families.



Member-Only Discounts

Any discount codes or offers are strictly for our members only. Please do not share them outside the group.



Supervision & Safety

Parents and caregivers must supervise children at all times. If a child is unwell, please stay home for everyone's safety.



Admin Decisions & Rule Breaches

Admins prioritize group interests; breaking rules may lead to removal and loss of future event access.



If You Can't Attend

Please let us know as soon as possible so another family can enjoy the space.

How to Get to Us



Address

Bensham Manor
School, Ecclesbourne
Road, Thornton Heath,
Croydon, CR7 7BN

By Train

- Nearest station: Thornton Heath railway station
- Take a Southern or Thameslink train to Thornton Heath
- From the station:
Walk: about 15–20 minutes
Or short bus ride (see below)

By Bus

Several buses stop nearby:
Routes: 250, 198, 255
Get off at:
Bensham Lane / Ecclesbourne Road
stop
Then it's about a 3–5 minute walk

By Car

Use postcode: CR7 7BN
Turn onto Bensham Lane, then
into Ecclesbourne Road
There is limited parking onsite,
so allow extra time

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WHAT TO BRING

LIGHT REFRESHMENTS PROVIDED

- Snacks and drinks for your child (nut-free where possible)
 - A water bottle
- Any comfort items your child may need (toy, blanket, headphones, etc.)

A CHANGE OF CLOTHES (JUST IN CASE!)

- Wipes / nappies if needed
- Suitable clothing for messy play
 - Medication (if required)
- Your child's favourite activity or sensory item

LOTS OF ENERGY AND SMILES



MUGA

Ball Games

DINING HALL

Refreshments
Arts & Crafts
Messy Play



**VENUE
MAP**

**ADVENTURE
PLAYGROUND**

Swings
Wooden Beams



MAIN HALL

Main Activity
Music
Sensory

**FRONT
PLAYGROUND**

Parking

